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Docket: 14559

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

First Named Inventor:	Douglas K. Warner	Examiner: Chen, Te Y. Group Art Unit: 2171 <b>RECEIVED</b>
Application No.:	09/549,667	
Filing Date:	April 14, 2000	
Title:	Usage Based Strength Between Related Help Topics and Context Based Mapping Thereof in a Help Information Retrieval System	

MAY 07 2004

## TRANSMITTAL LETTER

Technology Center 2100

Commissioner for Patents  
P.O. Box 1450  
Alexandria, Virginia 22313-1450

I hereby certify that this document is being sent via First Class U.S. mail  
addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA  
22313-1450 on this 28 day of April, 2004.

Berlank G Avery

(Signature)

Dear Sir:

The following documents are enclosed in connection with the above-referenced patent application:

1. Amendment and Response (8 pgs.);
2. Petition for Extension of Period for Response (1 pg.);
3. Application Fee Transmittal Sheet (1 pg.);
4. Check in the amount of \$475.00 for the Three Month Extension Fee;
5. Return Receipt Postcard.

Respectfully submitted,

DORSEY & WHITNEY LLP  
Customer Number 25763

Date: April 28, 2004

By: Min S. Xu  
Min S. (Amy) Xu  
Reg. No. 39,536  
Intellectual Property Department  
Suite 1500, 50 South Sixth Street  
Minneapolis, MN 55402-1498  
(612) 752-7367